



GENERAL BOOKING TERMS

- Please return the completed **booking form** to us along with the relevant deposit detailed below.
 - **Deposit required** is 25% of the stay or 100% of the stay when the reservation is made less than 1 month before the date of arrival, plus cancellation insurance fees.
 - **Cancellation insurance fees:**
 - FOR CAMPING-CARAVANING: 10 € per pitch per stay.
 - FOR RENTALS: 13 € for 1 week booked,
26 € for 2 weeks booked,
39 € for 3 weeks booked.
 - FOR TREE-HOUSES: 2€ per night
 - The **balance** due is payable a month before arrival. If the deposit is paid by credit card, the balance will be automatically taken 30 days before your arrival.
 - No reduction will be given in the case of late arrival or early departure.
 - **PALLAS cancellation insurance:**

The Campsite itself does not give any refunds.
However, it has cancellation insurance and customers should deal directly with SART, 61 rue du port, 33260 La Teste, France, who will pay compensation based on the reason for cancellation.
- Prior to the beginning of your holiday if one of the following events should arise:
- serious illness, serious accident or death occurring to yourself, your

spouse (or declared common-law partner), one of your ascendants, descendants, sons-in-law or daughters-in-law;

- death of a brother, sister, brother-in-law or sister-in-law;
- serious material damage occurring to your own property which urgently requires your presence;
- redundancy; - accident or total theft of your vehicle and/or your caravan occurring during the (direct) journey to reach the holiday location;
- obtaining a permanent employment contract, after the date on which the rental reservation was made.

➤ You will be refunded:

- 20 % of the amount of the holiday for events occurring between the date of reservation

and the 30th day prior to the scheduled date of arrival.

- 100 % of the amount of the holiday for events occurring less than 30 days prior to the scheduled date of arrival.

➤ During your holiday, if one of the events described above should arise and oblige you to interrupt your holiday:

➤ you will be refunded the amount corresponding to the part of the holiday not completed and already invoiced by the campsite.

• We accept the following **credit cards**: CB - VISA - EUROCARD - MASTER CARD - AMEX.

Please give your card number, expiry date and card verification code.

• We also accept payment by **Bank Transfer**.

• Prices include 5.5% VAT.

• There is a daily charge of 6 € per person for **visitors or guests**.

• A **tourist tax of 0,61€** per night and per person (of 13 years old and above) should be paid in addition in all season 2010.

• **Animals** are allowed free of charge. They must be kept on the leash and never be left alone in the rental accommodations. You must be able to prove the vaccinations.

• In case of any legal dispute, the Tribunal de Tours (37) is the only competent authority.

RENTALS

• **From the 17th of July till the 28nd of August 2010** the days of arrivals are Saturday or Sunday for a minimum of 1 week .

Outside this period, rentals are for a minimum stay of 2 nights with no fixed arrival day.

- Cottage Premium: from the 3rd of July till the 28th of August 2010 the days of arrivals are Saturday or Sunday for a minimum of 1 week . Outside this period, rentals are for a minimum stay of 4 nights with no fixed arrival day.
- Charges include gas and electricity.
- **Arrival** after 5 pm to 8 pm. **Departure** before 10 am.
- A **deposit** against damage, loss and breakages of 160 € is payable on arrival. It may be retained by the Campsite if the accommodation is not left in perfect condition or if equipment is missing or damaged.
- **Sheets** (notify at time of booking): 10 € / bed, per set.
- **Baby equipment** (cot, highchair, bath) by prior reservation: 4 € / day.
- Service of **bath towel** renting: 10€ per set of 5 bath towels.
- **Rental plans** are for information only and may be subject to change.
- A **rental inventory** is available on request.

CAMPING CARAVANING

- Bookings are for a minimum of 3 nights and with no fixed arrival day.
- Arrival after 1 pm. Departure before 12 pm.
- Free for children under 4.

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