



Parc de Fierbois

GENERAL BOOKING TERMS

- **Deposit required** is 25% of the stay or 100% of the stay when the reservation is made less than 1 month before the date of arrival, plus cancellation insurance fees.
- **The balance due is payable a month before arrival.** You can pay the balance on www.fierbois.com / “Remaining amount” with your internet number.
- No reduction will be given in the case of late arrival or early departure.
- **Cancellation insurance :**

The Campsite itself does not give any refunds.

However, it has cancellation insurance :

- **FOR CAMPING-CARAVANING:** 11 € per pitch per stay.
- **FOR RENTALS:** 2.20 € per night.
- **FOR TREE-HOUSES:** 2.20€ per night.

If you have taken the cancellation insurance, you should deal directly with SART, 61 rue du Port, 33260 La Teste, France, who will pay compensation based on the reason for cancellation (conditions available on www.fierbois.com).

- We accept the following **credit cards:** CB - VISA - EUROCARD - MASTER CARD - AMEX. Please give your card number, expiry date and card verification code.
- Prices include 5.5% VAT.
- There is a daily charge of 7 € per person for **visitors or guests.**
- A **tourist tax** per night and per person (of 13 years old and above) should be paid in addition in all season 2012 (price 2011: 0,61€).
- **Animals** are allowed free of charge. They must be kept on the leash and never be left alone in the rental accommodations. You must be able to prove the vaccinations.
- In case of any legal dispute, the Tribunal de Tours (37) is the only competent authority.

PARC DE FIERBOIS - 37800 Sainte-Catherine de Fierbois – France

Tél: + 33 (0) 2 47 65 43 35 - Fax: + 33 (0) 2 47 65 53 75 – www.fierbois.com - contact@fierbois.com

- **Rentals :**

From the 14th of July till the 25th of August 2012 the days of arrivals are Saturday or Sunday for a minimum of 1 week .

Outside this period, rentals are for a minimum stay of 2 nights with no fixed arrival day.

Cottage Confort Premium and Chalet Confort Premium: from the 30th of June till the 25th of August 2012 the days of arrivals are Saturday or Sunday for a minimum of 1 week . Outside this period, rentals are for a minimum stay of 4 nights with no fixed arrival day.

Arrival after 5 pm to 8 pm. **Departure** before 10 am.

Charges include gas and electricity.

A **deposit** against damage, loss and breakages of 160 € is payable by credit card on arrival. It may be retained by the Campsite if the accommodation is not left in perfect condition or if equipment is missing or damaged.

Sheets (notify at time of booking): 10 € / bed, per set.

Baby equipment (cot, highchair, bath) by prior reservation: 4 € / day.

Service of **bath towel** renting: 10€ per set of 5 bath towels.

Rental plans are for information only and may be subject to change.

A **rental inventory** is available on www.fierbois.com

- **Camping Caravaning :**

Bookings are for a minimum of 3 nights and with no fixed arrival day.

Arrival after 1 pm. Departure before 12 pm.

Free for children under 4.

- **Tree-houses :**

Bookings are for a minimum of 1 nights and with no fixed arrival day.

Arrival after 4 pm. Departure before 11 am.

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